

SUNVALLEY

SHOPPING CENTER

Shopper Wireless Connectivity Instructions

Here's how to quickly get Internet access:

1. Turn on your laptop, tablet, or other mobile device.
2. Connect to wireless network named **.FREE_Sunvalley**
3. Open your web browser (Internet Explorer, Firefox, etc).
4. On the Sunvalley Shopping Center page displayed in your browser, select "Accept"



Troubleshooting:

There are many different types of devices. Below is a brief review of steps you can try if you are having difficulty. You can also call our Wi-Fi Helpdesk for help at any time by dialing: **866-260-8488**

1. Make sure your device's Wi-Fi is set to "ON" if applicable.
2. If your device indicates you are connected to **.FREE_Sunvalley**, but you receive a blank page in your browser, please try navigating to a different website.
3. If your device indicates that you are not connected to the wireless network, or if you are unsure if it is connected, please try any of the below steps based on your device.
 - a. Windows Laptop:
 - i. Confirm your wireless switch is on
 - ii. Locate the wireless icon, right click, select connect, and choose **.FREE_Sunvalley**
 - b. Mac Laptop:
 - i. Select the wireless icon on the menu bar at the top of the screen
 - ii. Click on **.FREE_Sunvalley**
 - c. Tablet, phone, or other mobile device:
 - i. Select the settings app, select Wi-Fi, choose **.FREE_Sunvalley**

If you require additional assistance, please call our Internet Helpdesk at **866-260-8488**